

Jasper Chang

Edinburgh | +44-749-830-3622 | jasperchang.uk@gmail.com |
<https://linkedin.com/in/jasperchang88> | <https://www.jasperchang.com>

Summary

I am a high-achieving Political Science student at the University of Edinburgh with a diverse background spanning retail leadership, logistics management, and community advocacy. My professional record is defined by managing complex operations at UPS and leading teams at EUSA. I combine strong analytical skills in Python, SQL, and Stata with a deep-seated commitment to social impact through volunteering with LEAPS and Street Assist. Guided by the principles of Kaizen and Omotenashi, I bridge the gap between technical data integrity and high-pressure operational excellence, supported by native fluency in English and Traditional Chinese.

Professional Experience

Retail Team Leader | Edinburgh University Student Association (EUSA)

Edinburgh, UK | 01/2025 – Present

- **Operational Leadership:** Promoted to lead a team in maintaining high operational standards and service excellence in dynamic environments.
- **Stakeholder Management:** Resolve complex staff and customer issues through flexible, anticipatory leadership (Omotenashi).

Administrative Clerk | UPS Supply Chain Solutions

Edinburgh, UK | 11/2024 – 02/2026

- **Logistics Oversight:** Managed complex logistics operations and centre flow, ensuring rigorous data accuracy and operational efficiency.
- **Cross-Functional Coordination:** Resolved complex customer issues by coordinating closely with drivers and warehouse staff.

Co-Founder & Technical Lead | Lumi (EdTech Startup)

Edinburgh, UK | 10/2023 – 03/2024

- **AI Advocacy:** Co-founded a platform to democratize access to AI tools for non-technical student users.
- **Educational Development:** Designed and delivered comprehensive modules on AI literacy and prompt engineering.

Camp Taiwan

New Taipei City, Taiwan | Multiple Terms (2021 – 2024)

- **Planned and delivered structured activities** for children aged 7–15, ensuring a safe and inclusive environment.
- **Promoted teamwork and personal growth** through outdoor education and creative programming.

Amazing Talker

Remote | 07/2020 – 11/2023

- **Delivered English language instruction** to children and adults, adapting communication for diverse backgrounds.

XL Academy

Taipei City, Taiwan | 09/2021 – 02/2022

- **Provided academic support and English proficiency instruction** to students in grades 4–7.

Volunteering & Community Impact

Street Assist Edinburgh & GoodSAM

Edinburgh, UK | 05/2025 - Present

- **Emergency Response:** Trained in CPR, AED, and BLS to provide frontline first aid and welfare support to vulnerable individuals.
- **Procedural Compliance:** Maintain strict standards of integrity and respect in high-pressure nighttime economy environments.

LEAPS (Lothians Equal Access Programme for Schools)

Edinburgh, UK | 10/2023 – Present

- **Higher Education Advocate:** Engage with local S3-S6 students to raise academic aspirations and facilitate discussions on university transitions.
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Education

MA (Hons) Political Science

University of Edinburgh | 2022 – 2022 – Present

- **Level:** Honours Level (SCQF Level 10).
- **Quantitative Focus:** Key coursework in Political Data Analysis, Statistics for Social Science, and Stata.
- **Research Phase:** Investigating aviation air power and strategic geopolitics through computational methods.

High School Diploma | Dominican International School Taipei | 2013 – 2021

- **Standing:** SCQF Level 7 / Advanced Higher Equivalent.
 - **Advanced Placement (AP):** Chinese, Biology, Physics, Statistics, and Computer Science.
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Skills & Languages

Languages: English (Native), Chinese (Traditional/Mandarin) (Native).

Safety & Compliance: PVG Scheme Member (Children & Adults), CPR/AED/BLS Certified.